



1.0 Policy Statement

Peckys Limited recognises that each person with a disability is unique and has the right to receive a service that is designed and provided in a way that supports them to meet their individual needs. Every person has the right to make their own decisions and to have choices which enable them to fully participate in their community.

- 1.1** The intent of this standard is to promote flexible and responsive supports and services. People with a disability, their families, carers and advocates are at the centre of decision making and each person exercises control in the services and supports they receive.
- 1.2** Fundamental to this standard are person centred approaches to planning and support. The person with a disability is central to planning and decision making to achieve their preferred lifestyle while remaining healthy and safe. Planning is based on the person's strengths, interests and changing needs throughout their life stages.
- 1.3** In accordance with the person's wishes, families, carers, advocates, significant others and service providers are actively included in the planning process to support their ongoing involvement in the person's life, and to encourage and assist growth of the person's networks and community engagement.

2.0 Purpose

The purpose of this policy is to ensure Peckys Limited maximises person centred decision making.

- 2.1** Service providers respect the right of each person to be at the centre of decision making and to have responsibility, as much as possible, for each decision which affects them.
- 2.2** Service providers support each person to determine the involvement of their family, carers and advocates in planning and decision making processes.
- 2.3** Service providers respect the views of family and carers in planning and decision making processes. The person with a disability has the final say in the process.
- 2.4** Staff and volunteers respond in innovative and flexible ways to each person's need for decision support which reflect their individual and cultural needs.



SECTION: Individual Outcomes
REF. NO: Section 3
TITLE: Individual Outcomes

- 2.5** Service providers make every effort to enable a person to make a decision or assist families, carers and advocates to come to an agreement before a substitute decision maker is engaged.

Document References

- Disability Discrimination Act 1992
- ADHC Lifestyle Planning Policy and Practice Guidelines (2010)
- Anti Discrimination Act 1977
- NSW Disability Services Act and NSW Disability Standards 1993
- Occupational Health and Safety Act (NSW) 2000
- Occupational Health and Safety Regulations (NSW) 2001
- United Nations Convention on the Rights of People with Disabilities 2006

Forms

- Communication Profile
- Client Risk Assessment
- Service Agreement
- Swallowing Checklist
- Epilepsy Management Form
- Behaviour Support Plans
- Medication Booklets
- Mealtime Management Plans
- Mobility Management Plans